

June 26, 2020

Dear Residents and Families,

Some of our favorite childhood memories looking back were spent during the summer. Family vacations to the beach, baseball games with dad, poolside popsicles, basically doing anything other than school... This summer is going to look a bit different for all of us, but that doesn't change the fact that we want to make it as special as it will be memorable. We are hosting Spirit Days across our communities and coming up with new, engaging programs to be sure this is still a summer to remember. With the world beginning to open up more and more, and large organizations like MLB and NASCAR announcing plans to resume, we want you to be confident our team is still aware of our responsibility to our older adults – their safety, as well as their happiness. We will continue to follow national, regional, and local health department protocols while keeping things as fun as we possibly can.

Speaking of our tremendous teams, this week we posted our final of three Shining the Light On COVID videos, and the last installment focuses on the amazing men and women who dedicate their days to our wonderful residents. Our hope was to accurately depict what a day in a community looks like currently and give credit to the team that keeps everything running smoothly. You can find this video, as well as the Resident and Family experience videos, by visiting shiningthelightoncovid.com. We hope you found them as informative and enlightening as we did!

Outside of the continuing Weekly COVID Status Calls between all Thrive teams and the Thrive Hive headquarters, another exciting project our communities are working on is a Go-Forward Framework. All community leadership teams are aligning with the Thrive Hive execs on plans, processes, and procedures to ensure we are fully prepared and coordinated once we are able to fully reopen our doors. We hope this will allow for a smooth transition when we can once again welcome all our favorite guests, friends, and family through our doors.

We are thankful our community remains COVID-free. We look forward to an incredible summer and an equally bright future as we prepare for the days ahead! We thank you for your support from day one and wish you a happy and healthy summer.

Be well, Tammy L. Marshall Chief Experience Officer Thrive Senior Living

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