



March 31, 2020

Dear Residents and Families,

It's hard to believe that tomorrow is April 1st. The entire month of March has been spent preparing for and preventing COVID-19 from impacting the residents and team members at every Thrive community. To date, we can gladly report that we have no known cases of COVID-19.

Many of you have heard of the global shortage of Personal Protective Equipment (PPE). Fortunately, at this time we are fully stocked at all communities with PPE. In fact, Jeremy Ragsdale, the Founder of Thrive Senior Living, will be setting out on road trip this week delivering additional masks to our southeastern communities to further assist the teams and serve the residents. Be on the lookout for him driving the very large Penske truck throughout the various cities! He will be shipping masks to all of those communities he unfortunately cannot visit in person during this time. We at Thrive have dubbed him our COVID-19 mascot "The Masked Bandit" - the superhero that is equipping the teams with masks and virtual hugs for their dedication and commitment to their communities. Below, you will see a picture of our very own PPE hero!

We are committed to not only keeping the residents and team members safe, but also to keeping communication high with all of you during the COVID-19 Pandemic. We take our role in this very seriously and thank you for your trust during this time. Please feel free to contact your community president.

In Good Health,
Tammy L. Marshall
Chief Experience Officer
Thrive Senior Living

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